

# General Services Update - Liaisons - 4/29/21

- STAR GPFS disk failures last week
  - Lost 3 disks out of an 8+2 raid-6 lun in a single day
  - NetApp support helped to recover the lun - no data lost
    - Cause: new, never seen before, firmware bugs
  - Lun evacuated, firmware updated, being rebuilt and added back in now
- Website cleanup & improvements ongoing over the next few days
  - Content organization & structure, theme & style improvements, etc.
  - Staff can create content, Drupal admin can change user access (public)
  - Staff can edit and publish existing content
  - Liaisons can edit content, staff can publish for them
- Transparent web proxy changes
  - RT (this morning) & webmail (tomorrow morning)