

General Services Update - Liaisons - 4/29/21

- STAR GPFS disk failures last week
 - Lost 3 disks out of an 8+2 raid-6 lun in a single day
 - NetApp support helped to recover the lun - no data lost
 - Cause: new, never seen before, firmware bugs
 - Lun evacuated, firmware updated, being rebuilt and added back in now
- Website cleanup & improvements ongoing over the next few days
 - Content organization & structure, theme & style improvements, etc.
 - Staff can create content, Drupal admin can change user access (public)
 - Staff can edit and publish existing content
 - Liaisons can edit content, staff can publish for them
- Transparent web proxy changes
 - RT (this morning) & webmail (tomorrow morning)