

IT Services Update - Liaison - 7/8/21

- Cooling (29 Jun): 1 RHEV hypervisor permanently died!
 - ~40VMs including the NX gateway server & webmail restarted
- OTP/MFA self service now ready for users:
 - <https://account.sdcc.bnl.gov/selfservice>
- Website: New announcement system almost ready
 - <https://www.sdcc.bnl.gov/news-events/sdcc-announcements>
 - Anyone using RSS feeds?
- Support Survey: <https://tinyurl.com/sdcc-users>
 - Support queues/email addresses: one or a few?
 - User interaction: email, web or both?
 - All comments, suggestions, feedback welcomed