IT Services Update - Liaison - 7/22/21

- OTP self service is finished (used a few times already):
  - https://account.sdcc.bnl.gov/selfservice/
- MFA app push setup & testing (ready in a few weeks?)
- Website: New announcement system (no rss feed)
  - https://www.sdcc.bnl.gov/news-events/sdcc-announcements
- Working on more website organizational and content improvements over the coming months
- Mattermost email notifications to be enabled next week
  - DMs & @mentions will send email notification when offline
  - Default on for all users, can opt-out in user preferences
- NX: testing config changes to improve load balancing
- Results of the user support survey
  - JD's presentation later

Brookhaven National Laboratory