

Overleaf support at SDCC

# Background

- SDCC bought 250 licenses
  - 215 for Physics
  - 35 for CSI
- One-year agreement initially
  - Renewal with increase or decrease of # of licenses TBD
  - Expected user community includes BNL and non-BNL users (some without a BNL id?)
  - Cannot rely on SSO (@bnl.gov or @rcf.rhic.bnl.gov)

# Usage Policy and Operations

- Group (not Commons) account because we are not relying on SSO
  - Group leaders (within Physics and CSI) will verify license requests
  - Enforce license expiration date (6-months? One year?) to manage usage level and costs reasonable
- Overleaf @ BNL information to be provided soon
  - Describes usage policy
  - Provides instructions for users to request a license
    - User provides group membership information for verification purposes
    - Non-BNL users must be vetted by BNL user(s) and corresponding group leader(s)
- Submit RT tickets if SDCC assistance is required
  - All support issues to be routed through SDCC
  - Overleaf does not provide direct support to users