

IT Services Update - Liaison - 8/19/21

- MFA app push: testing continues
- Web: Update to Drupal version 9 nearly ready
- Progress on the USAtlas site
 - Testing migration of DataArt dev site to local instance
- GPFS upgrade complete (Atlas done this week)
- SDCC is now using Indico Roles to control event access instead of ITD-managed Groups.
- Reviewing user support feedback & making plans for upgrade & queue changes/migration.
 - Multiple user ldap accounts making things difficult for RT and other web services, now & in the future
 - RT requires: 1 login account == 1 email address
 - Goal: eventually eliminate multiple account requirement
 - First step: identify all users with multiple accounts and select a primary/preferred account preference, then flag the extra multiple accounts appropriately in ldap