

# IT Services Update - Liaison - 10/14/21

- **NX: password/TOTP response window increased: 120s**
  - currently no notification if users exceed timeout, attempted input after timeout counts as failure for auto-lockout
    - Ticket opened with NoMachine to hopefully fix this
  - NX Client: wrong password+correct OTP fails login but confusingly stays on the OTP entry screen (must go back)
  - WebUI: behaves correctly - any incorrect data fails login and returns the user to the initial login screen
- **IC GPFS installed & data sync'd to new system**
  - removing old systems from cluster now
  - will be upgrading gpfs version next
- **New RHEV setup in B725 - testing ongoing**
- **Belle2 CDB: debugging connection timeout & errors**
  - appears to be a problem (NAT?) at the remote sites, not BNL
- **Federated Jupyter: planning & test setup in progress**
  - proxy setup & testing with federated login from SLAC IdP