# General guideline

One of the topics of today's TAB meeting was to *prepare the list of questions from SDCC to the stakeholders for their presentations on what stakeholders want from SDCC*. Could you please work on this and share with the leadership team in advance. Questions shouldn't be too detailed

- Describe your communication with the SDCC
- Do you see SDCC as a service provider or as part of your project, please explain the pros and cons of your preference?

Note past survey - any value is having one beforehand?
https://docs.google.com/forms/d/1MSOYt1LF8NPbaZJRIneCS44NyNixrvEM_uwtaBCkxGo/edit

# Possible questions

**How effectively does SDCC meet your current data and computing needs?**

- This question aims to assess the adequacy of the SDCC's existing resources and services.

**Can you provide specific examples of how SDCC's services have impacted your project's outcomes?**

- Asking for concrete examples can illustrate the tangible benefits or shortcomings of SDCC services.

**What improvements or additional features would you like to see in SDCC's offerings to better support your work?**

- This question helps identify potential areas for service enhancement or expansion. This covers for the survey question tools and services.

**How do you rate the reliability and uptime of our services, and how have any disruptions impacted your work?**

- Understanding the impact of any service disruptions can help prioritize improvements in reliability and support.

**What is your experience with the support and technical assistance provided by SDCC?**

- Feedback on customer service aspects can highlight strengths and areas needing attention.

**How would you describe your ideal interaction with SDCC regarding project planning and implementation? How does this differ from the current approach?**

- This can reveal how stakeholders want to engage with SDCC during (possibly) different project phases.

**Are there any collaborative features or tools that you believe could enhance your productivity when using SDCC resources?**

- Insights into desired collaborative tools or features can guide future development efforts.

**Considering your future project needs, how well positioned do you think SDCC is to support your upcoming challenges?**

- This helps assess whether SDCC's current trajectory aligns with the evolving needs of its stakeholders as well as the stakeholder's views on the current adequacy of the SDCC to answer those challenges.

**How transparent do you find the operation and decision flow of SDCC? How could these aspects be improved?**

- Transparency in operations and pricing is crucial for trust and can impact user satisfaction.

**If you could change one aspect of your interaction with SDCC, what would it be and why?**

- This open-ended question allows stakeholders to express concerns or suggestions that might not be covered by more specific inquiries.