



Time Meeting 10-14-2025 SDCC/SCDF



Oct 1 Power Outage

- A 400KW PDU failed in the new data center @09:21 AM Oct 1
 - 16 racks of the newest compute nodes offline
 - 13 sPHENIX racks, 3 ATLAS racks
- Failure traced to loose connections in the PDU
 - Insulation on main conductors for one of two output circuits from the PDU burned
 - Transformer unaffected but output circuit breakers suspect
- Repair plan
 - Replace cable with burned insulation
 - Replace one or both circuit breakers on the output circuits
- Acquisition of parts in progress
 - One replacement circuit breaker expected to be delivered within 30 days
 - Delivery of a replacement cable expected within the week.



Proactive PDU Inspections

- Operational problems with and non-intrusive inspection of other PDUs in the facility suggest problem is not isolated to a single PDU
- SCDF and F&O personnel are currently working to fast track intrusive inspection and remediation of all 13 PDUs in the facility
 - PDU needs to be powered down
- Two priorities, minimize disruption while addressing all PDUs as quickly as possible.
- SCDF planning document with evolving schedule available at:
 - proposed pdu schedule Google Docs



Important Points

- Eight rows of 19" racks
 - Four compute rows (odd numbered rows)
 - Up to 20 racks per row
 - Single PDU per row
 - Compute nodes obviously off line while PDU is down
 - Four storage and infrastructure rows (even numbered)
 - Up to 20 racks per row
 - Redundantly powered equipment
 - Each rack powered by two separate PDUs
 - Equipment and services will remain operational while each PDU is addressed
- Tape room and network room
 - All equipment redundantly powered
 - Fed by two independent PDUs
 - HPSS and Network remains on line and available.

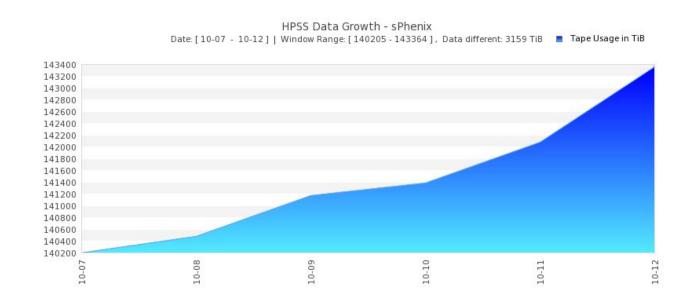


Other Issues

- Monday Problems with sPHENIX data transfers to HPSS
 - Symptom "539 User limit exceeded" when connecting with pftp to hpssgw4v (one of two sPHENIX pftp gateways)
- Problem traced to monitoring script designed to test pftp server availability.
 - Monitoring script disabled.
 - Monitoring of pftp service availability will be redesigned.



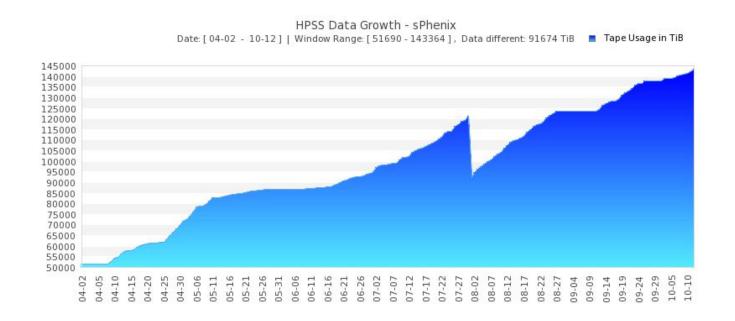
sPHENIX Data Volume Past 7 Days



3.47 PB written to tape in the last 7 days



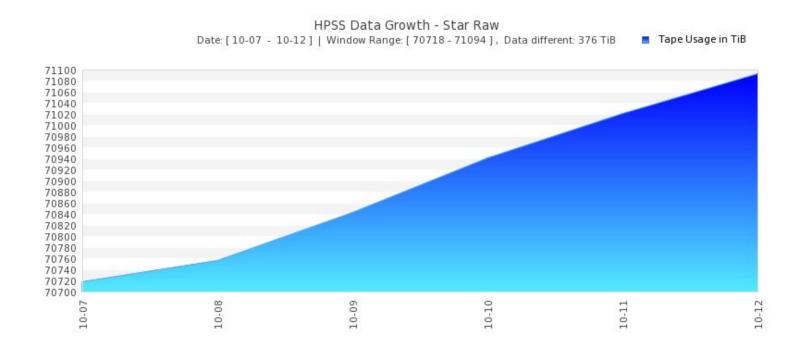
sPHENIX Data Volume Since April 1



100.8 PB written to tape since April 1 2025



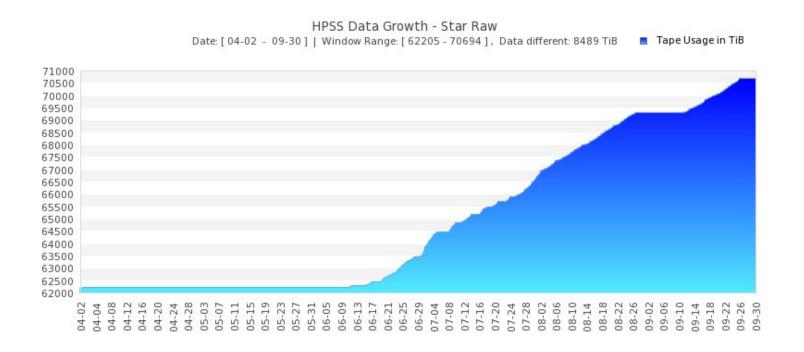
STAR Data Volume Past 7 Days



413 TB written to tape in the last 7 days



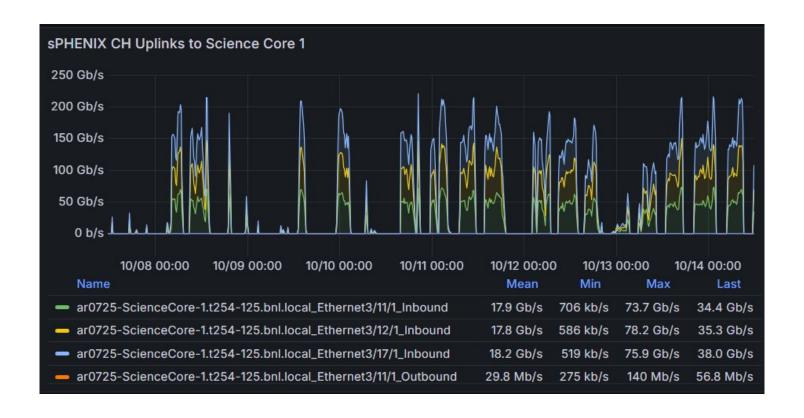
STAR Data Volume Since April 1



9.77 PB written to tape since April 1, 2025



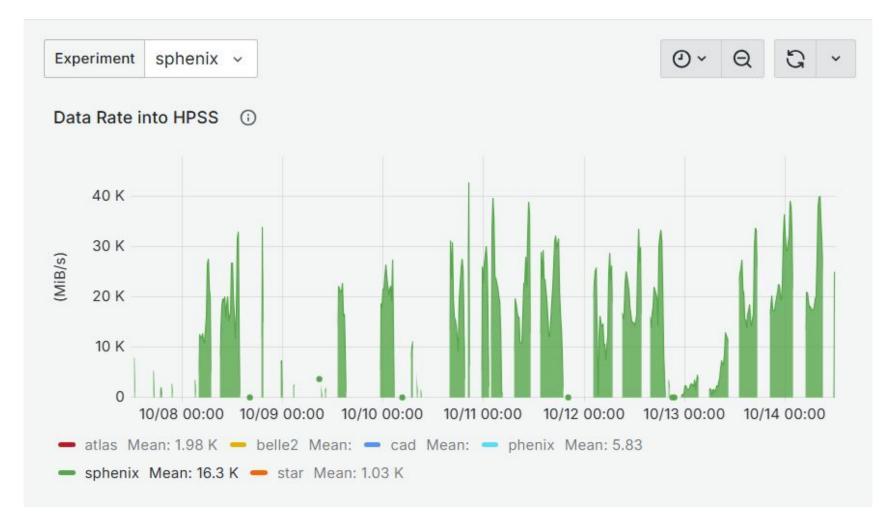
Network Traffic from sPHENIX to SCDF



Network traffic on one of two LACP links between sPHENIX and SCDF. (Transfers to HPSS and Lustre).



sPHENIX Data to HPSS





STAR Data to HPSS

