## **General Services Update**

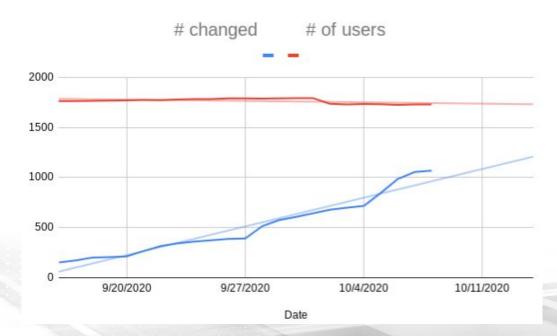
- Retire rssh & atlasgw ssh gateways soon
  - Have 4 ssh.sdcc.bnl.gov ssh gateways (can add more if load requires)
  - Delayed announcement till after the password change is done
- NX testing status?
  - Need more testers & feedback
  - Close to putting it into production (testing better OTP enrollment now)
    - Warning: NOT production yet, we might still make changes



## Status of password changes

As of 10/8: 1069 / 1729 total "active" accounts (62% in 23 days)

1440 active + 289 active but expired principal (never set password)







## Password changes by group

	STAR	PHENIX	EIC	CSI	USATLAS	Belle2	SPHENIX	Astro	Lbne	Misc	Total
Total	486	245	66	184	147	33	58	25	20	158	1422
Changed	390	193	48	120	95	28	44	24	16	105	1063
Not Changed	96	52	18	64	52	5	14	1	4	53	<u>345</u>
Percent Changed	80%	79%	73%	65%	64%	85%	76%	96%	80%	65%	<u>76%</u>



## **UserAccounts RT Tickets per Week**



